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## **TRAINING & COACHING AGREEMENT**

1. **Definitions.** “KCT” refers to Kingdom Come Training, a private and independent contractor, registered in the State of Oregon, providing training, coaching and accountability service. “Client” refers to the entity, organization or individual(s) for whom training services are provided.

### **2. Terms of Agreement**

a. **Inclusive Agreement.** By returning this agreement, the client agrees to engage in both the initial training and the coaching phase provided by KCT unless an official arrangement exists between your agency and KCT to provide alternative coaching.

b. **Initial Training Phase.** The initial training is normally scheduled for an hour and a half a day, four days a week for three weeks over live, interactive videoconferencing. It also requires about 20 hours of offline work including reading and practical assignments.

c. **Coaching and Accountability Phase.** The coaching and accountability phase is required as a condition of being accepted as a KCT client. KCT provides weekly coaching and accountability in order to assist and encourage the client to meet weekly and monthly goals for scheduling and carrying out appointments.

d. **Guarantee.** If the client fully complies with the training and coaching process, and fails to achieve full support in the number of months that has been agreed upon, KCT will refund 100% of the initial training fee. The guarantee does not apply to the monthly coaching fee.

e. **Training and Coaching Fees.** The fees for both phases of training, coaching and accountability are either charged through your mission agency, by check or credit card charges through Pay Pal. Specific arrangements for payment must be made at the beginning of the course. The coaching fees are charged on a monthly basis, not for individual sessions. There are no refunds for missed sessions on the part of the client. Late charges will be applied for Coaching fees that are received after the due date.

### **3. Conditions**

a. **Results.** While KCT agrees to conscientiously provide quality training with proven results, it is understood that the achievement of training objectives are also dependent on the positive manner and attitude in which trainees engage in the process and carry out specific assignments.

b. **Equipment/Technical failures.** The training approach used by KCT is dependent on developing multipoint video conferencing technology and there is the possibility that the technology can fail and create delays. In the event of

equipment failures or technical difficulties with broadband internet communications, both KCT and the Client agree to diligently and patiently work out difficulties or re-schedule training sessions. KCT agrees to make up for online time lost to technical failures at no additional cost.

c. **Training Session Terms and Conditions:** No refunds for no shows. Enrollees will be charged a \$50 cancellation fee if they cancel less than three business days prior to the session date. KCT reserves the right to cancel or reschedule training sessions for any reason at any time, including on the session date if minimum attendance is not met. If KCT cancels your session, then KCT will refund the fee paid unless the course is rescheduled.

#### 4. **Internet Service**

a. **Requirements:** The Client must have a hard-wired high speed internet cable or DSL connection with a minimum speed of 386 kbps upload, 1536 download. To test the speed of your broadband connection go to: <http://www.speakeasy.net/speedtest/> If you discover your speed is inadequate, you can normally request an upgrade from your provider for the duration of the course. Otherwise your next option is to find a nearby location with adequate bandwidth.

b. **WIFI doesn't work!** KCT requires that your computer has a hard-wired connection to your modem. Wireless connections, even with excellent bandwidth, create interruptions that interfere with streaming multipoint audio and video.

c. **Potential Distractions.** The Client agrees to keep the location free of distractions from telephones, children, pets, or conversations from others.

5. **Training Notes and Materials:** The KCT training process plus all notes and materials are the sole property of Kingdom Come Training and not available for reproduction or use by other individuals or agencies without explicit permission from KCT.

### **KCT Training Agreement & Course Registration**

#### **Training, Coaching and Accountability**

##### **Total Cost:**

Initial Training Phase

\$490 per couple taking the course together at their own location

\$290 per individual taking the course alone at his or her location

Coaching and Accountability (*Not optional*)

\$95 per month per couple or individual until they have raised 100% of their budget up to a maximum of 10 months. This normally takes from three to eight months.